



What is Homeless & Housing Services?

Through proactive programs and resources, Waypoint's Homeless & Housing Services helps individuals and households achieve and maintain self-sufficiency and family stability through permanent housing.

Our services include:

- Coordinated Entry
- Homeless Diversion Services
- Housing Resource Navigation
- Rapid Re-Housing
- Street Outreach
- Tenant Academy
- Balance of State Coordinated Entry Call Center
- Busse Landing Madge Phillips Apartments



Homeless & Housing Services

319.366.7999

ce@waypointservices.org

Balance of State Coordinated Entry Call Center

1.833.739.0065

Contact Us



www.waypointservices.org



318 5th St SE
Cedar Rapids, IA 52401

WAYPOINT

WAYPOINT

Homeless & Housing Services

For those experiencing housing instability or homelessness

Inspiring people to move forward



www.waypointservices.org

Our Mission:
To inspire people to move forward.

Housing Stability Programs



RAPID RE-HOUSING

Supports households experiencing homelessness with housing placement, landlord advocacy, case management, and short-term financial assistance for rent or security deposits. Rapid Re-Housing is a national best practice for reducing homelessness.



HOMELESS DIVERSION

Helps individuals facing imminent homelessness identify safe, appropriate housing options, avoid shelter, and return to housing. Provides case management and community resource navigation for those at risk of housing instability.



STREET OUTREACH

Builds trust with unsheltered individuals while connecting them to community resources and support systems. Assessments help identify housing needs and connect households to available housing programs.



TENANT ACADEMY

Teaches tenant rights and responsibilities while helping those with limited or poor rental history strengthen their housing skills. Participants receive a certificate to share with potential landlords.



Housing Ends Homelessness



Homelessness is a complex issue that can be solved with safe, stable housing. Waypoint's focus is on solutions that end homelessness.

We are committed to meeting the needs of our community and expanding to shift from a crisis response to a solution-based response by:

- Case planning to connect households to community resources to resolve the root cause of their financial crisis and help them maintain housing stability.
- Immediate interventions to divert a household from needing to enter shelter by providing temporary case planning, resource navigation, and limited financial assistance.
- Case management, resource navigation, financial assistance, and wraparound support to help households regain housing stability.

Housing Navigation Service



COORDINATED ENTRY

Coordinated Entry is the central access point for housing assistance. Waypoint provides individualized support to help households identify immediate needs, navigate barriers, and connect with the most appropriate housing intervention or shelter.

Access services:

- In-person: Monday-Friday, 9 a.m.-5 p.m.
- Call: 319.366.7999
- Email: ce@waypointservices.org

The Coordinated Entry Line is not a crisis line. Callers may need to leave a message or send an email indicating the best time to reach them.

Entry-Level, Affordable Housing



BUSSE LANDING

MADGE PHILLIPS APARTMENTS

12 entry-level, affordable apartments prioritized for households experiencing homelessness or housing instability, accompanied by supportive services to create lasting stability.