

WAYPOINT *inspires people to move* FORWARD.

Homeless & Housing Program Impact in FY2017

285 homeless individuals, including children, were provided emergency shelter.



1,011 homeless and nearly homeless individuals were supported through Rapid Re-Housing and Homeless Prevention Programs.

3,138 individuals were connected with the Centralized Intake Program to assess and support their housing crisis.

4,064 individuals living in poverty were provided with personal hygiene items and resource navigation.

80%

of Waypoint clients supported in finding permanent housing do not return to homelessness within 2 years.

OUR HISTORY

Dedicated to aiding individuals experiencing homelessness, poverty, or domestic violence, Waypoint (formerly YWCA) has served as a vital community resource since 1894.



In the beginning, women who migrated to the city for employment looked to us for help. Over the years, we've honored our tradition of improving lives through our stabilizing resources and services, including support that empowers domestic violence victims, shelter for homeless women and families with children, and proactive solutions for those in poverty.

Accompanying our critical services is our cost-effective child care designed to give children the skills they need to thrive.

Domestic Violence Program Impact in FY2017

2,699 victims/survivors were served with advocacy, safety planning, and support.

8,640 phone calls were answered through the 24/7 Resource & Support Line.

96%

of victims/survivors report feeling safer after working with Waypoint.

Services provided in seven counties in Northeast Iowa, including: Benton, Black Hawk, Buchanan, Delaware, Dubuque, Jones, and Linn.

Child Care Program (KidsPoint) Impact in FY2017

Waypoint provides 161 children (weekly average) with financial assistance so they can receive quality child care.

92% of children who exit a KidsPoint Learning Center & Preschool are developmentally on track for Kindergarten.

97% of school age youth enrolled at KidsPoint report having a positive sense of self and a positive relationship with an adult outside of their family.

KidsPoint Child Care serves a total of 516 children (weekly average) through three Learning Center & Preschools and multiple Before/After School Programs and Summer Day Camps.

WAYPOINT: FY17 Program Impact

	FY17	FY18	FY19	FY20
Madge Phillips Center Shelter				
# of single women served	55			
# of families served	76			
# of children served	158			
# of total individuals served	289			
# of meals served	29,487			
% of clients reporting satisfaction of services	n/a			
# of clients exiting to housing	54%			
Rapid Re-Housing Program				
# of individuals served	674			
% of clients reporting satisfaction of services	n/a			
% of clients exiting to housing	61%			
Homeless Prevention Services				
# of individuals served (Housing and Homeless Program)	33			
# of individuals served (Domestic Violence Program)	304			
# of total individuals served	1,011			
% of clients reporting satisfaction of services	n/a			
% of clients exiting to housing	96%			
Centralized Intake Program				
# of individuals served	3,138			
# of households served	1,848			
% of individuals diverted from shelter	n/a			
Hygiene Kits				
# of individuals receiving hygiene kits	4,064			
Domestic Violence Victim Services Program				
# of female served	2,368			
# of male served	159			
# of unknown gender served	172			
# number of individuals served	2,699			
# of calls answered through Resource & Support Line	8,640			
# of support groups administered	498			
% who feel safer after services	96			
% who feel more knowledgeable about resources	97			
KidsPoint Child Care Programs				
# of children enrolled (weekly average)	516			
# of children enrolled on assistance (weekly average)	161			
% of children are developmentally on track for Kindergarten	92			
% of school age youth report positive sense of self and positive relationship with adult outside of their family	97			
# of total children served	664			
Total clients served by Waypoint (unduplicated)				
	7,970			